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Pond Roofing Company Earns Coveted Angie's List Super Service Award

Award reflects businesses' consistently high level of customer service

Pond Roofing Company has been awarded the prestigious 2011 Angie's List Super Service Award, an honor bestowed annually on approximately 5 percent of all the businesses rated on the nation's leading provider of [consumer reviews](#) on [local service companies](#).

"Dedication to customer service excellence is our number one concern," says owner Betsy Pond. "Our reputation is something we work hard to earn and maintain every day. Without satisfied customers we are nowhere." The company has been satisfying Northern Virginia residents since 1964 and has served over 30,000 customers.

"Only a fraction of the businesses rated on Angie's List can claim the sterling customer service record of being a Super Service Award winner because we set a high bar," said Angie's List Founder Angie Hicks. "The fact that Pond Roofing can claim Super Service Award status 5 years in a row speaks volumes about its dedication to consumers

Angie's List Super Service Award winners have met strict eligibility requirements including earning a minimum number of reports, an exemplary rating from their customers and abiding by Angie's List operational guidelines.

Service business ratings are updated daily on Angie's List, but members can find the 2011 Super Service Award logo next to business names in search results on AngiesList.com.

Angie's List collects [consumer reviews](#) on local contractors and doctors in more than 500 service categories. Currently, more than 1 million consumers across the U.S. rely on Angie's List to help them make the best hiring decisions. Members get unlimited access to local ratings via Internet or phone, exclusive discounts, the [Angie's List magazine](#) and help from the Angie's List complaint resolution service. Take a [quick tour](#) of Angie's List and view the latest Angie's List [news](#).